



THE WIND CREEK STANDARD

COMMITTED TO ALABAMA, COMMITTED TO YOU

As we navigate our “new normal,” every business in Alabama faces the same reality:

The safety of our customers in our establishments affects the safety of the rest of Alabama, whether they walk through our doors or not.

In other words, it isn't enough to just consider the level of risk our customers may be comfortable with. We must do everything in our power to mitigate the spread of disease to protect the health of our communities. At the same time, we are responsible for the *economic* health of our communities, too. As employers, our collective ability to safely maintain operations protects the livelihoods and well-being of millions.

Wind Creek Hospitality voluntarily closed our properties due to coronavirus concerns two months ago. Since then, we've diligently explored how best to support Alabama's public health while also supporting Alabama's economic health.

That doesn't mean a plan to open. It means a plan to **stay** open.

We've worked with our Team Members, community members, doctors and disease experts, consulted with state and national experts and leaders, and reevaluated every aspect of our operations to create a plan that is universally acknowledged as the best, and safest, possible path toward our shared goals.

That plan is The Wind Creek Standard.

Put simply, not only must we be comfortable inviting our family and friends through our doors, **we must also be comfortable with those who come through our doors going home to our friends' and families' neighborhoods.**

As we reopen, this will translate into several important new policies, among them being:

- **Full 6-foot social distancing enforced everywhere on property, including at all gaming machines.**
- **We will clean the gaming floor in sections, multiple times each day, allowing the remaining gaming floor open to play. In addition, we will close each day at 3 A.M. for deep cleaning.**
- **All Guests, Team Members and visitors will be required to wear a mask while on the property at all times, with the exception of eating in our restaurants, where social distancing will be strictly observed.**
- **All Guests, Team Members and visitors will have their temperatures checked prior to entry.**
- **Capacity will be capped below current legal requirements.**
- **Smoking will only be allowed in designated smoking areas** that are separated from the gaming floor.
- **All Entertainment Center venues, including Strikes, Cinema and Arcade, remain closed in full.**
At this time, reopening dates for these venues have not been determined.

We understand that other entertainment venues in neighboring states and here at home have chosen to be far less strict, and that current state and federal regulations would allow us to follow their lead.

We look forward to the day when we can put many of these temporary challenges behind us and resume normal life. But for the time being, public health and economic health are inseparable.

To all of our loyal Guests: you have been missed, and we look forward to seeing you very soon. Please know that our policies will continue to change as we hold ourselves to our Standard and react to the latest developments. So before you head our way, remember to check **WindCreekStandard.com**.

Jay Dorris
President and CEO
Wind Creek Hospitality



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